2nd Battalion Royal Australian Regiment Association, Inc

**Standard Operating Procedure (SOP)**

**WELFARE SUPPORT**

**SOP No. 9**

*(Version No.2, date 01st July 2023)*

**Introduction** Rule 2 of the Association’s Rules, charges the Association with providing welfare support where applicable and appropriate to all members of the association. The association and committee will try to assist and support a seamless transition from service life to civilian life, assist in supporting families or respond to life events that present welfare issues.

**Aim** The aim of this SOP is to highlight the options given to members for support transitioning through different stages of their military carrier and civilian life.

1. Transition from the Military;
2. Social Support;
3. Emergency Support; and
4. Bereavement and Funeral Support
5. ***Transition from the Military*** –members are to be made aware of the following:
6. Government Agencies and have a My Gov account with DVA linked, Medicare card.
7. Copy of their medical documentation to support any possible current and future DVA claims.
8. CTAS entitlements and RPL certificates, copies of Competency Log and ADO Service Long.
9. Possible work and Resume support.
10. Association State Representatives, 2 RAR web Page and Face book page.
11. ***Social Support*** – some members may require on-going support post discharge, including:
    1. Support with on going medical advice, DVA or veteran friendly Doctors and Specialists.
    2. Hospital and home visits can be provided to members by Association State representatives.
    3. Social gatherings and welfare checks can be organised by State and area representatives to enhance members ability to inter-react with other ex-service persons and the community.
12. ***Emergency Support*** – when members of the association fall upon hard times the association will assist members where possible.
    1. The association will reach out to Non-Government Organisations like the RSL for emergency accommodation where available, hospital care and the like.
13. ***Bereavement and Funeral Support*** – as per SOP 6 the association through the committee and State and area representatives will support members of the association and their direct families.

**Conclusion** The Association’s Rule 2, Object (c) emphasizes the importance of welfare support to members of the association and their direct families.

**Review** This SOP is to be reviewed two years from the current version date unless circumstances require an earlier review.